



***Age / Restricted
Content / KYC
Policy***

SEPT 2025



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AGE / RESTRICTED CONTENT / KYC POLICY

Age / Restricted Content / KYC Policy

1. Company Business Model

UNREAL KINGDOMS (“UK” or the “ Company ”) is a brand name of EIGHT GALAXIES LIMITED, a Company incorporated in Cyprus under Registration no. HE 438664 and having its Registered Office at Avlonos 1, MARIA HOUSE, 1075 Nicosia, Cyprus and has established compliance measures commensurate with its services and products that are reasonably designed to deter and detect illicit activity on its platform. Such measures include onboarding and compliance screenings of its customers and transaction action-based controls.

2. Policy Statement

This Age Policy outlines the age-related guidelines and restrictions for users accessing [Metaverse Name], a platform consisting of multiple interconnected metaverses. The policy aims to ensure a safe and appropriate environment for all users.

Minimum Age Requirement

The minimum suitable age for accessing Unreal Kingdoms is 14 years and above.

Users below the age of 14 are not permitted to create accounts or access any part of the metaverse.

Content Classification

Unreal Kingdoms contains various areas with different types of content, some of which may be suitable only for mature audiences.

Content is classified into two main categories:

General Content: Suitable for users aged 14 and above.

Mature Content: Suitable for users aged 18 and above.

Access to Mature Content

Areas containing mature content are protected through Know Your Customer (KYC) verification and parental verification and approval.

Users wishing to access mature content must:

Complete the KYC process to verify their age.

Obtain parental approval if they are under the age of 18.

Verification Requirement

- Certain areas within Unreal Kingdoms may contain sensitive or mature content that requires KYC verification.
- Users must complete the KYC verification process to access these restricted areas.

KYC Verification Process

- The KYC verification process involves the collection and verification of user information, including but not limited to:
 - Full name
 - Date of birth
 - Government-issued identification
 - Proof of address
- Users may be required to submit additional documentation as needed.

Oversight and Management

- The KYC verification process may be overseen by Eight Galaxies or a third-party KYC service provider.
- Eight Galaxies ensures that any third-party KYC service provider adheres to strict data protection and privacy standards.

User Responsibilities

- Users are responsible for providing accurate and up-to-date information during the KYC verification process.
- Misrepresentation of information or failure to complete the KYC verification process will result in restricted access to certain areas within Unreal Kingdoms.

Data Protection and Privacy

- Eight Galaxies and its third-party KYC service providers are committed to protecting user data and privacy.
- User information collected during the KYC verification process will be securely stored and used solely for verification purposes.

Parental Controls

Parents or guardians can set up parental controls to restrict access to certain areas within the metaverse.

Parental controls allow for monitoring and managing the activities of users under the age of 18.

User Responsibilities

Users are responsible for adhering to the age restrictions and content classifications outlined in this policy.

Misrepresentation of age or bypassing verification processes will result in account suspension or termination.

Reporting and Enforcement

Users can report any violations of this Age Policy to the Unreal Kingdoms support team.

The support team will investigate and take appropriate action, including content removal and account suspension.

Amendments

Unreal Kingdoms reserves the right to amend this Age Policy at any time. Users will be notified of any changes through official communication channels.

3. Contact Details

Eight Galaxies B.V.

Email: compliance@unrealkingdoms.com

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